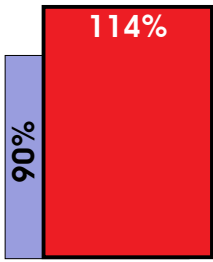


WATER ALERT

Windhoek's water consumption is alarming. During this summer extra caution to save water is required.



22 October 2018

Allowance 90% (471278 m³)

Consumption 114%



This weekly water watch is available at www.windhoekcc.org.na

WE NEED TO SAVE WATER!

OKAHANDJA PARK AND HAVANA TO BE ELECTRIFIED



Electrician busy at work in Havana to bring electricity to the residents

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WHY WATER EFFICIENCY?

The City of Windhoek continues to deliver on its promises of enhancing the quality of life for all its people. Another milestone in the development agenda of Windhoek was achieved when the Minister of Urban and Rural Development, Honourable Dr. Peya Mushelenga, commissioned the Lafrenz Electrical Load Centre that will supply electricity to the residents of Tobias Hainyeko and Moses Garoeb Constituencies at the ceremony held on Monday, 19th November 2018.

Commissioning the Load Centre, Hon. Dr. Mushelenga applauded the City of Windhoek for developing an important infrastructure that will enable the Council to supply sufficient electricity to the underserved communities of our Capital City. The City of Windhoek has the responsibility to ensure that all citizens and visitors alike, who live within the jurisdictional area of Windhoek, are provided with adequate and reliable supply in order to stimulate economic activities amongst others. Therefore, the completion of this project will make a positive impact in the livelihoods of our people.

At times businesses operations are disrupted by

power failures or load shedding, which have negative impacts on the overall economic activities of the city. Thus, the addition of this Electrical Load Centre in the network will address the congestion in the City's distribution grid network and will allow the city to deliver electricity services to many communities and strengthen the distribution network, by increasing the reliability in electricity supply in the City of Windhoek. It is from this Electrical Load Centre that the residents of **Tobias Hainyeko and Moses Garoeb Constituencies will be supplied electricity**. This means the darkness in the areas of **Okahandja Park, Ongulumbashe, Kilimanjaro, Babylon and One Nation** and many others will be a thing of the past, said the Minister.

Speaking at the same occasion, City of Windhoek Councillor Ian Subasubani, the Chairperson of the Electricity Council Committee and Engineering Services of the City of Windhoek, gave an overview and an update on this extremely important and significant project. Cllr Subasubani explained that the City of Windhoek appointed Consolidated Power Projects Namibia (Pty) Ltd (CONCO) as the main contractor on

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Editor's Desk



Harold Ndevamona Akwenye

Manager: Corporate Communications, Marketing & Public Participation

Welcome to the last edition of the Aloe for 2018. This being the last edition for the year, I want to sincerely wish all our residents a refreshing, safe and restful festive season, as we gear down towards the end of 2018.

The end of each year gives us the opportunities to reflect on our achievements, challenges vs target set for the past 12 months while focusing on future goals. It is worth noting that progress has been made on various service provision areas despite very limited resources at our disposal such as the commissioning of the city state-of-the-art Health Care Risk Waste Treatment Facility that will be treating the medical waste in the city. Another recent milestone is the commissioning of the Lafrenz Load Centre that will enable the Council to supply sufficient electricity to the underserved areas of the City.

Let me use this opportune time to remind our residents that our ability to continuously provide the required services is wholly depended on our esteemed residents' ability to pay for municipal services extended to you. Therefore, I would like to humbly request each one of us to prioritise our municipal accounts and settle them on time; in order to enable Council to fulfil its mandate of providing effective and efficient municipal services.

It is mostly during this holiday times that road accidents and thefts are rife. Let us be vigilant

Continued from Page 1

the project, while Messrs Burmeister and Partners were the appointed Consulting Engineers on the project. The contract value of this project was N\$ 45 million. This project was funded through the City's Capital budget during the 2016/2017, 2017/2018 and 2018/2019 Financial Years.

City of Windhoek Mayor Councillor Muesee Kazapua expressed Council's commitment stating that it has taken a resolution to concentrate a

larger chunk of its limited resources to the provision of basic services to the north and north western suburbs of the city. "The construction of this facility is therefore a result of this resolution, which cannot be reversed until such a time we are satisfied with the level of services in these suburbs", said the Mayor. A total of 1300 households will benefit from this electrification project and the electricity is expected to be switched on by end of the year.

The event was also graced with the presence of the Governor of the Great Khomas Region Honourable Laura McLeod-Katjirua.



L-R: Hon. Dr Peya Mushelenga, Minister of Urban and Rural Development, Hon. Laura McLeod-Katjirua, Governor of Khomas Region and His Worship, Cllr Muesee Kazapua during the commissioning of the Lafrenz Load Centre

on the roads and adhere to the traffic regulations at all times. It is also important that we alert our law enforcement agencies about any suspicious movements in our neighbourhood. It is advisable that you don't leave your property unattended, and do not leave any valuable item visible in your house or vehicle.

Let me extend our warmest regards and best wishes to everyone in our City.

May the spirit of this wonderful season be with you and your loved ones throughout the holidays and may you have many blessings in the New Year 2019!

The Aloe is produced by the Corporate Communications, Marketing & Public Participation Division in the Office of the Chief Executive Officer. The public is welcome to make constructive submissions via the Editor's Column, and submissions should be forwarded to the following address.

If you wish to make comments, suggestions, contributions or advertise in the Aloe, send an e-mail to communication@windhoekcc.org.na or via post at PO Box 59, Windhoek, or visit our website for more information at www.cityofwindhoek.org.na

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FAMILY AND FUN DAY AT COW EARLY CHILDHOOD DEVELOPMENT CENTRES



Children are a pearl of any nation in the world. And the same fact holds true for Namibia in general and the City of Windhoek (CoW) in particular. One of the provisions of our constitution is the protection of children against economic exploitation. This fact also ensures that children are born in a family with a right to a name, nationality and care among others. This translates into the fact that children must be cared and nurtured without any interference to their physical, mental, spiritual, moral or social development. Equally this provision enables children to have quality safety nets and that their potential is realised.

In order to realise its moral responsibility and mandate simultaneously towards the young residents within its boundaries, the CoW has ensured that relevant policies designed by the central government are supplemented. This is particularly in the best interests of children. Through its Early Childhood Development (ECD) Policy of 2007, the CoW has established ECD programs and ultimately two centres namely: Jonas Haiduwa and Rocky Crest Early Childhood Development Centres. Jonas Haiduwa is situated in Okuryangava whilst Rocky Crest Centre is situated in Rocky Crest and they are run on the same business principles.

Through its Social and Youth

Development arm, the City of Windhoek has developed and implemented ECD programs aimed at capacity building of ECD Staff in the realisation of holistic development of young residents. It also ensures that quality and standards of the centres, advocacy and partnerships with relevant stakeholders have been realised. Capacity building programmes have been continuously offered to the caregivers particularly those of in the informal settlements and in the underprivileged neighbourhoods. Advocacy, networking and the creations of links with relevant stakeholders are other programs provided within this ECD policy.

In regard to the quality and standards at the day care centres within the city, various components within CoW alongside ECD Section are involved. Registration, quality control, and inspection are some of the tasks carried by town planning, building control, health services, emergency services and business registration components in collaboration with early childhood development in ensuring the quality and standards at these day care centres and hence advising on the best practices and ultimately by issuing the fitness certificate.

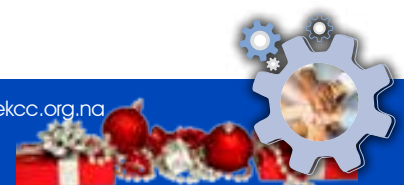
Other equally important programs are those that are meant to promote family values, cultural development

and best practices. During the month of October, the City of Windhoek has organised a family fun day for its two ECD centres. The goal of this event was to promote parental involvement in the development of their children.

Approximately two hundred and twenty (220) children participated and benefitted in this event which consisted of various developmental aspects such as fun walk, games, and puzzles among others. It was an opportunity to bring parents, children and the staff together and to interact to build the trust among these key people. This was, overall, a way to promote family involvement in the development of their children



Face painting during the fun and family day at Jonas Haiduwa ECD in the picture are Blessing Mbishi, Nainelago Mangundu and Ellen Mangundu Centre who were part of the family Fun day.





CAPPING ILLEGAL OUTDOOR ADVERTISING IN THE CITY



Illegal outdoor advertising can leave areas looking ugly, dirty and very unattractive for tourists. It can also lower land value and stop businesses operating in this area. It can even lead to loss of income and jobs.

The City of Windhoek has in response to a global advertising trend adopted an Outdoor Advertising Policy which provides a set of principles governing the use of land and buildings for outdoor advertising and signage in order to manage outdoor advertising within the jurisdiction of Windhoek. This policy strives to strike a balance between outdoor advertising opportunities and economic development on the one hand, and environmental and heritage characteristics of the capital on the other hand. As the City of Windhoek is expanding rapidly, it has become increasingly noticeable that illegal outdoor advertising is also growing and, therefore, needs to be monitored, controlled and regulated accordingly. It is against this background that the Outdoor Advertising Unit under the Economic Development Division is rolling out an information campaign to sensitize residents regarding illegal

outdoor advertising activities. The campaign will answer a few questions on illegal outdoor advertising and will provide clarity to areas of concern within the outdoor advertising industry. Below are two frequent asked questions which we wish to address in this article:

How is outdoor advertising regulated?

Council has an Outdoor Advertising Unit which falls under the Economic Development Division and who enforces the Outdoor Advertising bylaws by ensuring compliance with the Outdoor Advertising Regulations, Government Gazette No. 4094 of 7 August 2008 and Policy on Outdoor Advertising Control of February 2007. The Unit receives and processes applications and carries out inspections whilst being assisted by an interdepartmental Outdoor Advertising committee who provides the Unit with technical inputs and support.

When is signage illegal?

When any signage or poster, painted, affixed, displayed, exhibited, posted or erected within the jurisdiction of Windhoek without approval by Council. When a sign is erected in an AREA OF MAXIMUM CONTROL (meaning an area which is deemed sensitive to visual disturbances and includes, but is not limited to natural open spaces in urban areas, urban conservation areas, interface of natural landscape with built-up areas, gateways, residential areas, bodies of water and rivers, ridges, etc.). When a sign is not removed when a contract or license expires (due to effluxion of time) or after clients have been informed to remove a structure due to non-compliance. With the above in mind and

in an effort to cap illegal advertising, the City of Windhoek urges the public to refrain from erecting outdoor advertising signage without the prior approval of Council. We further herewith wish to caution residents and corporates alike to ensure that your brand is advertised on approved structures in and around the capital.

Council, on a daily basis, faces the situation whereby, after notices to remove structures have been issued, structures are still not removed within the prescribed time frame as indicated in the lawful notice. The public is requested to refrain from this practice and is with this article notified that the City of Windhoek has no option other than to institute legal action for non-compliance, which would translate to a fine not exceeding N\$2000.00 or to imprisonment for a period not exceeding six (6) months in terms of clause 20(1) of the Outdoor Advertising Regulations. The Regulations further makes provision, in terms of clause 20(3), for any penalty or any other costs to be recovered from the owner of the land. A penalty or any other cost to be recovered from the owner of the land is sent out with the municipal accounts and may have an effect on the provision of municipal services, if not paid. Should you need clarification regarding the above subject matter, or you are not sure if a structure is legally erected or should you wish to report any contraventions, kindly contact Ms. Fortune Kauautuku: Coordinator Outdoor Advertising on telephone number 061-290 2576 or Mr. Alfred Haipare: Officer Outdoor Advertising on telephone number 061-290 3002 or Mr. Johannes Hatutale: Officer Outdoor Advertising on telephone number 061-290 3198.

COW AND KHOMAS REGIONAL COUNCIL LAUNCHED PUBLIC MEETINGS



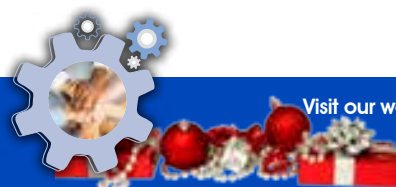
Some Windhoek residents during the launch of 2018 public meetings in Babylon

On the 10th November 2018, the City of Windhoek and the Khomas Regional Council launched the public consultation meetings for the financial year 2018/2019. For many years now, the City of Windhoek and the Khomas Regional Council has been committed to the public participation approach in an effort to enhance transparency in local governance. The public meetings will now be conducted

three (3) times annually in accordance with the Amended Local Authority Act, Act No. 3 of 2018 that came into effect in April this year. The first set of the meetings started on 11th - 25th November 2018. The public meetings are the platforms availed by the City of Windhoek to encourage public participation and consultation on City's programmes and operations while seeking inputs from the

residents to City's projects and budget in order to strategise on further course of action. Speaking at the occasion, His Worship the Mayor, Cllr Muesee Kazapua explained that there is nothing for the community without their involvement, and thus the importance of public meetings as an important tool to ensure that needs and aspirations of the residents are included in the planning and implementation process. The bottom-up approach public consultation is further provided for in the Decentralisation act as the accurate measure to bring the service closer to the community and active involvement in the development planning decision-making platforms.

Delivering the keynote address, Governor of the Khomas Region, Honourable Laura McLeod-Katjirua highlighted the importance of public consultation and encouraged the municipality to continue to develop a culture of municipal governance that complements formal representative government with a





system of participatory governance, and thus creating condition for the local community to participate in the affairs of the municipality. The Governor further emphasised that "It is important to continue interacting with the residents as this will enhance transparency in local governance and service delivery. It is the residents that know exactly what they want and not the officials in the offices; hence the need to seek input from the residents from time to time. In this way, as regional and local authorities, we will be able to build better relationships with the people that we serve". The Governor further called on all relevant stakeholders to join forces to address pressing social and economic

challenges facing the region such as unhygienic environment that led to the outbreak of Hepatitis E, and social evils of crime, gender-based violence, babies dumping and alcohol and drug abuse, vandalism etc that calls for behavioural change to change the status quo.



Honourable Laura McLeod-Katjirua, Governor of Khomas Region addressing the residents during the launch of the first set of public meetings held at Maxuillili Centre in Babylon, Tobias Hainyeko constituency.

MAYOR CALLS ON BUSINESSES TO REDUCE ECONOMIC LOSSES



His Worship, Cllr Muesee Kazapua speaking at the celebration of International Day for Disaster Reduction held on the 17th November 2018 at Soweto Market

Held every 13 October, the International Day for Disaster Reduction (IDDR) celebrates how people and communities around the world are reducing their exposure to disasters and raising awareness about the importance of dealing with the risks that they face on day to day basis.

Speaking at this year's celebration held at Soweto Market, Katutura on Saturday, 17 November 2018, His Worship, Councillor Muesee Kazapua told the audience that disasters are gateways to poverty and distress for many vulnerable people in low and middle-income countries such as ours. "Because of this, we have to work around the clock, taking unusual

steps so that we can ease the plight of our people". "Reducing Economic Losses" is the theme for the IDDR in 2018. In keeping with the Day's focus on the impact that disasters have on people's lives and well-being, this year's theme is about conveying the message that disasters have a human cost and reducing economic losses from disasters can transform lives.

This follows a year in which natural hazards have contributed to record economic losses worldwide of an estimated US\$ 350 billion in insured and uninsured losses. Such losses impact severely on many sectors of the economy in affected countries as well as on availability of public monies for social expenditure in

areas such as education and health which are vital to achievement of sustainable development and the eradication of poverty.

In 2016, the UN launched the "The Sendai Seven Campaign" to promote each of the seven targets of the Sendai Framework over seven years. This year's focuses on Target (c): Reduce direct disaster economic loss in relation to global gross domestic product (GDP) by 2030. The seven-year campaign is an opportunity for all stakeholders including the private sector, science and technology partners, communities, civil society and international organizations, to promote and advertise best practice

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Continued from Page 5

across all sectors, to reduce disaster risk and disaster losses.

"In this regard, we invited the private sector, especially the small and medium enterprises (SMEs) and insurance companies to celebrate the day with us. The Insurance industry is key in mitigating economic losses following a disaster or emergency situations such as fires, floods, robbery and others", says Kazapua.

Extreme weather events were the most prominent risk in the World Economic Forum's 2018 Global Risks Report. Whether it is the threat of a flood, storm, earthquake, pandemic or man-made hazard, building the resilience of your business to disasters is becoming just as important as managing your reputation or testing your products before launching them.

Since 2012, the City has been working with the Ministry of Basic Education to ensure that all schools within Windhoek are better prepared for

emergencies or disasters that may affect them at any given time. The initiative focus on assisting schools to set up Emergency Preparedness Plans and raise awareness on Disaster Risk Management discipline. The City further provides basic training on the use fire extinguishers and assists teachers with demarcation of assembly sites, designing of floor plans, carrying out emergency drills and conducting a quiz for participating schools.

The Mayor emphasized that having safe and disaster-resilient schools will reduce the post-disaster recovery costs and help ensure more sustainable access to education for children - our future leaders. The Mayor asked business owners to ponder on the following thought provoking questions:

1. What if my business is faced with a one week strike, will I cope? What will be the impact?
2. What if all my machinery gets stolen tonight?
3. What if my building burns today? Where will I continue operating from? How about my customer's orders that were already paid?

"All these are risk related questions that reflect real issues that a business may be faced with at any given time. Thus, precautionary measures should be taken to mitigate business risks" says the Mayor. He further called upon the insurance companies to be innovative and come up with products that will suit the small businesses so that they too are not left out in mitigating disaster impacts that they may face.

Having in mind the imminent rainy season, the Mayor had this to say: "I call upon all residents to refrain from building in risky areas such as river beds and at the top of mountains. We must remember the unfortunate incident that happened early this year when a mother and child died due to flooding. Building in risk areas makes you vulnerable to flooding and landslide and inaccessible by emergency service providers like ambulances, fire trucks and police.

Residents are further urged to always deposit waste at designated places to avoid blockage of storm water systems and prevent flooding.

INFORMATION ON FLOOD MITIGATION



Beware of Flash Floods and Strong Winds

The City of Windhoek hereby cautions residents and visitors that as the rainy season approaches, Windhoek might be affected by heavy rains accompanied by strong winds.

What is a Flash flood?

Flash floods usually result from intense storms, dropping large amounts of rain within a brief period of time. Flash floods appear with little or no warning and can reach full peak in only a few minutes. Communities particularly at risk are those located in low-lying areas and along riverbeds and especially those living in informal settlements.

Mitigation Measures

Mitigation includes any activities that prevent a flood, reduce the chance of it happening or lessen the damaging effects thereof. If you live in a frequently flooded area, it may be helpful to stock pile some sandbags, have some shovels and other materials ready should a flash flood or wind affects your house. This is also the time to ensure the roof of your house is sealed and intact. Precautions:

- People living in low-lying areas must take special care during storms, as sudden floods might affect them.
- Residents living next to rivers and streams must move to a safer place or higher spot when the water level rises.
- Never try to walk, swim or drive in swift-flowing water; even if the water is 15 cm deep, it can sweep you off.
- Do not try to drive over a low-water bridge if water is flowing strongly across it.
- Teach your children not to swim in rivers, streams and ponds in open areas.
- Keep your important documents in a water-resistant container.
- Have emergency numbers at hand.
- In case family members are separated from one another during flash floods (a real possibility during the day when adults are at work and children at school or at home), have a plan for getting back together again.
- Make sure that every family member knows how to respond after a flood or flash flood.

- Make sure all drainage systems (rivers, streams, channels and openings in boundary walls) in your area are clean of debris and garden refuse, as these will block the drainage systems and cause flooding. If you observe unclean or blocked drainage systems within the City, call the City's Roads & Storm Water Division at 290 2363 during working hours. If it is after hours, call the emergency services control room at 061-211 111.

If in a Car:

- If you come to a flooded area, turn around and go another way. Don't be inquisitive, it hampers emergency workers.
- If your car stalls, abandon it immediately and climb to higher ground. Deaths have resulted from attempts to move stalled vehicles.
- Obey road traffic signs, roadblocks and instructions from law enforcement officers, at all times. Don't take risks!
- Be careful when driving on gravel or sandy and stony roads

On that note, the City of Windhoek would like to assure all its residents that all is being done to mitigate and respond efficiently to possible hazards in order to protect lives and property of all our residents.

In case of emergency, please do not hesitate to contact our 24 hours control room at 061-21 1111.





WHY WATER EFFICIENCY?

Water efficiency has been an old concept, as old as the need for water has been. If you have to carry water to the location of use, you would not waste the water since you will have to refill the container much sooner. The same is for having a bottle of water when travelling for a distance where no water is available. This would require relevant water consumption planning.

The same principle should also apply in households by installing water efficient toilets, taps and showers. **These interventions can save up to 50% of water. Apply water efficient methods may also practically show a reasonable reduction in the volume of water consumed.**

In order to provide a sustainable supply of water throughout the dry season, water efficiency would be essential. In addition, we plan to become resilient against the impact of a drought where we now have to plan for a 3-year or even a 5-year drought season. Since the ordinary consumer is generally not affected and does not consider the need to plan for such periods, the relevant authorities and water supply entities/organisations have taken over the responsibility for sustainable water supply.

Now why should an ordinary consumer consider water efficiency? It is an effective and non-invasive process to minimise the volume of water consumed. The consumer is thus each person who consumes water, can take on the responsible task to be water efficient. As water becomes limited only the consumer has the ability to make a difference, by saving water to provide for a longer supply period for him/herself.

Water efficiency is a smart process with widely beneficial implications. It has the capacity to improve the water quality and supply process. (Aeration makes water more effective for cleaning and softer on the skin) It has a cost savings effect beyond cost recovery and thus improves the economic benefit for the consumer. **(Cost recovery periods ranges between 3 months and 3 years)** The benefit of water efficient equipment is that such investments may be recovered from the reduced water cost from such equipment.

The social and economic benefits would be that water becomes more readily available since the water resources are less overexploited. This in turn reduces the supply cost of water and provides sustainability. It would be an enormous benefit if no new water supply infrastructure has to be built. **New infrastructure** is not only costly but it also creates additional operating and maintenance burden that **are costly and must be paid for, by the consumer** to recover the cost.

An increase in water availability through reduced consumption provides economic confidence and will improve the economic environment of Windhoek.

How much water can be saved by implementing water efficient equipment? This depends on the type of equipment and the way such equipment is used. Typically a water consumption reduction of 30% up to 50% can be achieved.

Where can water efficiency be implemented? Each and every water consumption application has the beneficial capacity for water efficiency. The earlier the wise investment is

implemented the sooner the benefit is achieved.

Water reuse would be one of the most effective elements for water efficiency, as it may reduce such water demand even further. **Water recycling** for a carwash operation would be a good example. With recycling a carwash generally **reduces the water consumption with 60% up to 80%.**

Should water efficiency become a regulated process? Yes. It is essential to drive water efficiency through a regulation and enforcement process. Without relevant regulations, the full benefit related to water efficiency may not be achieved and could result in a large financial burden for the water consumers of Windhoek when additional water supply infrastructure have to be developed.

The implementation of water efficient concepts through regulations should be the first step before considering the development of new water resources. In this way, the economic environment of the individual consumer will be optimised by the implementation of water efficiency. **Once the water efficiency process has been established, better economic resilience has been created** for the consumer in order to provide the additional cost for the new water infrastructure. This however should not hold the relevant authorities back to start with the development of such infrastructure, by planning and developing the first phase.

Water efficiency is a smart and economically viable concept with direct benefits for the consumer.

SWIMMING POOL MANAGEMENT

1. A covered, well-managed and maintained pool consumes hardly any water, (1 to 5 cm per week as to cover type). Weekly water losses beyond 5cm should be investigated.
2. Only during the time of use, water is lost through splashing and evaporation. (Close the pool when not in use)
3. Open pools may experience up to 5 cm evaporation loss during one days.
4. Attend to leaks immediately and contact your pool agent for support. (pool leaks can be complicated)
5. Install a pressure gauge to monitor the pump filtration strain, to minimise backwash activities. (Only backwash if pump pressure has increased.)
6. For pools with sand filters were backwash is required, use a backwash settling tank, to recover water.
7. Cartridge filters may be a good alternative as no backwash would be required.
8. A well-managed and covered pool needs less energy, water and chemical and requires less maintenance.
9. Install a 5 kl rain tank to collect water for filling the pool. Consider to divert the gutter to the pool. (Collapsible pipe)
10. A black plastic foil would serve to cover the pool. Shade-net would protect the plastic foil and may secure it.

Be responsible and reduce the cost to manage the pool by closing it if not in use. Save Water, we have a Drought.



Merry Christmas

Weekly Water Management has to become a way of live for Windhoek's water consumers. As the population of Windhoek increases the water demand increases.

CARING: Water Management is beneficial to the consumers to identify water losses early.

SMART: The installation of water efficient equipment provides economic benefits for the consumers.

WATER MANAGEMENT FOR THE FESTIVE SEASON:

- Close main water supply when going on holiday
- Manage water consumption weekly
 - Read water meter weekly
- Manage and maintain the irrigation system
 - Be wary of leaks and water losses
 - Invest in water efficiency
 - Invest in a dry garden.

